

Shropshire Guinea Piggery and Bunny Barn.

Privacy Notice & Permission

Due to changes in the General data Protection Register from 25th May 2018, we are legally required to inform you of the following and obtain your permission to store necessary information about you.. Our privacy policy explains how we use any personal information we collect about you and your pet.

Privacy Policy.

Shropshire Guinea Piggery and Bunny Barn is an independent registered company and not part of a group. This privacy policy explains how we use any personal information we collect about you and your pet when you register with us to use our Services.

What information do we collect about you?

We collect and store information about you and your pet when you use our services by generating a client file. Information is not held and a client file is not generated if you contact us for a quote or have a question about our services. No credit card details are stored by us. If any payment made to us via a payment app ie; Square or Paypal, these systems/apps may store your payment details and we do not have any access to this.

Our boarding system requires:

- Your name
- Your address
- Email
- Contact numbers and emergency contact details
- Pets details including medical conditions and reports
- Veterinary Details if you have one
- Rabbit Vaccination details

We cannot proceed with a booking/reservation without these details. Client files are archived when our services have not been used by the client for over 7 years.

How will we use this information?

We use this information to generate bookings, invoices, receipts and for our own accounts. We also use this info to make sure we can meet the needs of your pet while they stay with us.

How is this formation stored?

This is stored on a secure independent computer system and a Paper file.

Is this information shared?

This information is not shared with anyone without your consent.

Access to your information and correction.

You have the right to request a copy of the information we hold about you. This can be done via email to shropshireguineapiggery@gmail.com and we will provide this information free of charge within 30 days. You have the right to withdraw consent on the information that we hold that is not a legal requirement at anytime.

Marketing

We do not share or sell your information to others. We do at times contact our clients via email with newsletters or updates about changes to our service. You can opt in or out of this at any time by emailing us.