



Shropshire Guinea Piggery & Bunny Barn

Holiday Boarding for your Pets

Terms and Conditions.

We will give a basic examination of your pet upon arrival. Any pet showing any signs of ill health such as runny nose, fleas, respiratory problems or or serious illness may not be boarded. Please inform us if you are worried about any aspect of your pet's health prior to boarding. This will not necessarily mean we will not board your pet, e.g. if they are elder and or on medications.

Arrivals and Collections. All arrivals and departures must be made by appointment only during the hours of 9.00 and 11.00am Sat and between the hours of 5pm and 7pm on weekdays. We are Closed Sundays. If you are running more than 15mins early or late, please telephone us or you may be refused entry. We are not responsible if you do not arrive when agreed and you may not be able to drop off or collect until another day. If your pet is already boarding with us, and you wish to collect your pet earlier than the date originally provided, you are still liable for the full boarding costs and you will not be entitled to a refund.

Fees. We charge a daily rate for arrival and departure, regardless of the time of day ie; sat to sat is 8 days. We have a Minimum 2-day charge. Peak season is Easter, May Half Term, July & August.

Deposit and Payment A deposit per hutch/suite is required upon booking to secure your holiday. Deposits are £10 or £20 during peak season. This will be deducted form you final boarding costs. We no-longer hold any hutches without a deposit. We are not responsible for hutches no longer available due to late deposits. Final payment is due 7 days before the day of arrival. For reservations made within 14 days of arrival date- Full payment is required when booking. All deposits are NON-REFUNDABLE.

Cancellations. All Deposits are non-refundable, but in the unlikely event that you have to cancel, please let us know as soon as possible in order to let other users have the pleasure of staying with us.

Veterinary and Health By leaving your pet with us, you agree to us taking your pet to a vet should the animal become ill whilst in our care. We will take your pet to our own registered vet and we will not charge you travel cost or time. Should you wish your pet to be transferred to another vet, you may need to arrange transfer to and from your vet yourself if we are unable to. If we are able, we will do this for you at a charge. You will be liable to pay any associated vet costs and therefore agree to your animal being treated. If requested, we will make every effort to contact you or your emergency contact on your account, before taking any animal to the vet, but the welfare of the animal takes precedence. If contact cannot be made, we will inform the vet to carry out whatever treatment is necessary including staying in the vets care if necessary. If you, do not consent to this, you MUST make your wishes known in writing BEFORE leaving your pet with us. In the highly unlikely event of your pet passing away we will endeavour to contact the emergency contact ASAP to discuss your wishes. However, we do not accept any liability for any animal passing away, injury, theft or public liability. All animals will be kept separate from other animals, therefore pregnancy will not occur while in our care. However, if you wish your animals to share a hutch/run/pen you accept the responsibility for any injury that they may incur from fighting etc.

Abandonment. We reserve the right to find another home for any pet which has not been collected after 7 days of abandonment. Abandonment is classed as failure to collect on the agreed date on your booking form, you have not made contact with us within the following 7 days and we have not been able to contact the emergency contact on your booking form. We may not be able to board Any pet left with us for extra days than arranged before travel and not paid for i.e. collected late. You may need to find alternative collection. i.e. friend or family to collect on your behalf. We cannot keep pets indefinitely.

Arriving. Please bring your pet in a proper pet carrier and NOT in an open topped box.No cardboard boxes. Please bring in a proper cat carrier or small pet carrier. If we need to do an emergency evacuation, your pets will need a secure proper carrier in order to do this.

Rabbits. All rabbits that board with us, must be vaccinated and neutered. Vaccinations cards must be shown upon arrival, be valid with a vaccination date within the last 12 months.. Rabbits must be vaccinated against Myxi and RHD1 & RHD 2 no exceptions. Any rabbits turning up without these Vaccination certificate will be turned away. Any rabbit not complying with our vaccination policy will be liable for 100% of the booking fee and refused boarding at point of check-in.

To be clear your rabbit will need the following vaccine:

- **Nobivac Myxo-RHD Plus**

There are no exceptions to our Vaccine Policy.

About us. We are a family of pet lovers so we have other pets at this property. This includes our own guinea pigs, dogs and chickens. Our dogs, are NOT allowed into the piggery enclosure. They are here for security (as well as being much loved pets, spoilt rotten) so please don't be alarmed if they bark at you on arrival. This is why we ask for appointments only when visiting so that they are kept away safe and sound when you arrive and to keep them away from you and your pets.

By booking with us, you are agreeing to our Terms and condition. You are also agreeing to be registered with us

Our T & C's are updated every year, so please make sure you Re-read these T & C's with each year.

Contact us

To book with us, please call us to check availability and we will send you out a booking form.

Please call Sharon on 01952 691407

Please leave a message if there is no reply and we will get back to you.

Our Address is: Stone House, Heath Rd, Bromstead, Newport, Shropshire. TF10 9DJ